Is your workplace like this?

PATIENT: Why hasn't anyone told me when I'll be discharged?

PROVIDER: Why hasn't this patient been discharged yet?

Or is it like this?

PROVIDER: I'm really happy to be a part of this team.

CAREGIVER: My mom's care team has been so coordinated!

Performance Outcomes of Relational Coordination

- Quality
- Worker Engagement
- Financial
- Patient Engagement
- Safety
- Learning and Innovation

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