Narrative Approach to Teamwork and Culture Change in the Henry Ford Health System

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Narrative Approach to Reshaping Care

- Personal Storytelling
- Team Effects
- Personal Effects
- Enhance Work

Form + Transform Relationships
The story behind the story....
Narrative Approach Helps the Bottom Line

Project Not Impossible

Integrated storytelling enhancing work...

Jan 2018

Achieved 30% Ahead of Target

Aug 2018
Next steps