Relational Coordination to Improve Inter-Team Dynamics in Two Pathways for Community-Based Care

Rachel Fleming

Developing a positive transformation in health and social care
We are here!
Our response to the challenges?

Building a fully Integrated Health and Care System in North Cumbria

A population health system based on real integration and partnerships—one team, one budget, serving our population of 327,000
What we did
Our results

Initial survey

Follow up survey
What next
Engagement +++

Simplify to 2 scores

Ok or needs improvement

How would you describe your improved state?

Improvement work to achieve end state

Connect with another team
Cumbria Learning and Improvement Collaborative

4 Wavell Drive, Rosehill Industrial Estate, Carlisle, CA1 2SE

tel: 01768 245480
email: info@theclic.org.uk
web: www.theclic.org.uk

Just do it!