The Impact of Relational Coordination on Project Success: A Case of Construction Projects at Institute of Management Sciences, Pakistan

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Focus of the Study

- To describe and measure how a team under a project manager within a project perceives and experiences relational coordination in construction projects within the Institute of Management Sciences Peshawar.
- Relational coordination model explains that within an organization that is functional in nature, those team members that engage in timely, frequent and problem-solving communication with each other also have a high level cohesion in terms of shared knowledge, similar goals and a mutual understanding with each other to obtain the desired results.
Contributions

- This study was conducted between January 2015 and March 2016 which used Gittell’s relational coordination instrument as a benchmark in order to understand it within a project team at several phases of project life cycle taking Institute of Management Sciences.
- The results suggest that relational coordination has a positive and significant impact on project success.
- Both managers’ and employees’ perspectives at various functional levels
- Focus on core employees of focal work process
- Service sector (Liao & Chung, 2004; Delery & Shaw, 2001)
- Developing country context
**Key Findings**

- For future it is recommended that studies should focus on social sector projects
- Variation in perspectives
- RC is linked with project Performance