Relational coordination

What is it?

● Relational coordination is defined as communicating and relating for the purpose of task integration
● It is a theory of performance, a theory of change, and a validated measurement tool

What is it used for/ Purpose?

● Relational coordination is used to improve performance outcomes of work that is interdependent, uncertain and time constrained
● Performance outcomes include quality, safety, efficiency, financial outcomes, well-being, learning and innovation
Relational coordination

**Relationships**
- Shared goals
- Shared knowledge
- Mutual respect

**Communication**
- Frequent
- Timely
- Accurate
- Problem-solving
Relational coordination

- Theory of Performance
- Communicating and relating for the purpose of task integration
- Theory of Change
- Validated Construct