

# Relational coordination

## What is it?

- Relational coordination is defined as communicating and relating for the purpose of task integration
- It is a theory of performance, a theory of change, and a validated measurement tool

## What is it used for/ Purpose?

- Relational coordination is used to improve performance outcomes of work that is interdependent, uncertain and time constrained
- Performance outcomes include quality, safety, efficiency, financial outcomes, well-being, learning and innovation

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