

Relational Coordination Survey™

What it is?

The Relational Coordination Survey™ is a seven-question instrument based on the theory of relational coordination. It is a validated tool that is useful for researchers, leaders and consultants.

What is it used for?

The RC Survey™ enables **researchers** to assess the impact of relational coordination on desired performance outcomes, and to assess the impact of individual, organizational or contextual factors - including multi-level interventions - on relational coordination

The RC Survey™ also enables **leaders and consultants** to discover where relational coordination is strongest and weakest within and between the groups and organizations that need to work together. It provides visual results that open up dialogues for participants to assess the current state, discover specific areas for change, develop interventions, and test their impact in a continuous cycle of improvement

Relational Coordination Survey™ questions

Frequent Communication	How frequently do people in each of these roles communicate with you about [work process]?
Timely Communication	How timely is their communication with you about [work process]?
Accurate Communication	How accurate is their communication with you about [work process]?
Problem Solving Communication	When something goes wrong with [work process], do people in these groups blame others or work with you to solve the problem?
Shared Goals	Do people in these groups share your goals for [work process]?
Shared Knowledge	Do people in these groups know about your role in [work process]?
Mutual Respect	Do people in these groups respect your role in [work process]?