A valuable literature review and an extensive annotated bibliography of research on the impact of diversity on college campuses can be found in Daryl G. Smith, et al., Diversity Works: The Emerging Picture of How Students Benefit (Washington, D.C.: Association of American Colleges and Universities, 1997).


Smith, Achieving STAFF Diversity, 4, 65–70.


Smith, Achieving STAFF Diversity, 4, 95.

Turner, Diversifying the STAFF, 16.