

OneCareVermont

Update

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OneCare – Organizational Update



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OneCare Vermont ACO





Statewide and Continuum of Care ACO Provider Network

- •Academic Medical Centers (Fletcher Allen and Dartmouth)
- •Every hospital in the state
- •325 of Vermont's Primary Care MDs
- •Large majority of specialists
- •3 Federally Qualified Health Centers
- •5 Rural Health Clinics

•Statewide VNA, SNF and Mental Health and Substance Abuse participants



Hospitals with Employed Attributing Physicians

Becoming a Multi-Program ACO





Hospitals/Physician Practices/Other Participants

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OneCare Governance Model









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OneCare – Clinical Update



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Measuring 2013 Quality - MSSP





Process

- New type of quality reporting for much of OneCare network
- It is not an insignificant task to educate practices on collection of performance measures that are characterized by complex definitions with numerous exclusion criteria that require sophistication

Results

 We scored an 80.2% out of 100% for the clinical measures we had to collect (22 of the 33 measures)

Initial Conclusions

- Medicare "bar" is quite high
- Despite major historical efforts to improve diabetes care, scoring successfully on the 5 element diabetes composite was very difficult.

Clinical Governance Model



Statewide Clinical Advisory Board (CAB)



The largest statewide physician leadership group in Vermont



Regional Clinical Performance Committees (RCPCs)



Local "Continuum of Care" groups focused on Analysis and Priorities for Improvement

Taking a Population Approach



Quadrant 1: Wellness Management	Quadrant 2: Chronic Condition Management
•Sub-Population with:	•Sub-Population with:
•Limited or no visits/claims	•Evidence of one or more chronic diseases
•Low acuity interactions with delivery system	•Care Management Program Focus:
•No evidence of chronic diseare	•Proactive Intervention for FBP4/Gaps/Clinical
•Care Management Programment	Results showing lack of contin
•Care Management Programment	•Specialized programs (), those with multiple
•Screening	chronic condition
•Health engagement cand self-management	•Patient Educa ion and PCP-Specialist
•Risk factor mathematication	integration
Quadrant 3: Episode Care Management •Sub-Population with scheduled, current, or recent: •Inpatient Service •Ambulatory Surgery •High Acuity ED visit •Specific condition/procedure based episode •Care Management Program ocus: •Inpatient UM •Transitions Management and Community Based Care Provider Integration •Condition/Procedure Based Pathways (such as pregnancy, joint replacement)	Quadrant 4: Complex Case Management •Sub-Population with: •Known Major/Catastrophic Illness or Injury (Cancer, ESRD, MS, etc.) •Indicated or correlated complex needs patient (Dual Eligible, Disabled) •Data-supported track record of predictive model of very high utilization or spend •Significant MH and A is sues •Care Management Focus: •General Care Coordination ("point person" or organization) •Focused major condition/illness programs and specialist integration •Full continuum alignment including LT and Social Supports

High

Low

Low

Current Level/ Acuity of Health Care Utilization

> Risk of High Ongoing Health Care Needs and Utilization

High

OneCare 2014 Clinical Initiatives



- OCV to deploy quality improvement and project management personnel to each HSA to promote delivery system change in the areas of improved transitions of care, cross continuum communication, increased priority on preventive and chronic care service delivery.
- Our data capabilities are putting into the hands of each TIN the names of their high risk patients and/or who need attention in a variety of clinical areas (ED, readmissions, performance on 22 MSSP clinical measures).

• Most recent CAB proposals from May 9, 2014 meeting prioritized attention to

1. Performance measure improvement for preventive and chronic care

2. Analysis and intervention on frequent emergency department utilizing patients

3. Community wide interdisciplinary/interagency root cause of patients with frequent admission and high readmission rates.

- Currently convening pediatric statewide expertise for our Medicaid and commercial contracts represents rapid response to our new responsible populations.
- We seek to employ part time physician champions in each HSA to help lead our RCPC.

•The lack of protected time for physician champions to dedicate energy to community organization of the continuum of care has been lacking.