

THE 23RD PRINCETON CONFERENCE

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REGIONAL BACKBONE ORGANIZATIONS: WHAT WE CONTRIBUTE

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CONVENE THE CONVERSATIONS



*Neutral, Credible,
Ethical, Nonpartisan*

- End-of-Life
- MACRA – Challenge of measuring *value* in Value-Based Payment systems
- Where *Health* comes from – social determinants
- Role of the Activist Researcher

GIVE A REALITY CHECK

Mining the Data

- **Snapshots of a region**
- **Comparisons and report cards**
- **Winners and whys**
- **Centers of excellence**



SPOTLIGHT



- **Uncover service gaps, system failures, best practices**
- **Program deficiencies – adolescent mental health, readmissions, behavioral health integration**
- **Predict and monitor – roll-out of MLTSS, impact of new delivery and payment models on consumers**

PLANT QUALITY



- **Train, educate, and coach in Lean – and use it enterprise-wide like Alcoa, Toyota, and other QI leaders**
- **Change cultures**
- **Experiment and measure**
- **Activate consumers (Choosing Wisely) and purchasers (removing greed)**

ARTICULATE A VISION AND INNOVATE



- **Redistribution of resources – Freeing revenue from hospital admissions and ER visits for prevention and early intervention**
- **New workers, new roles – Community health workers, MA/LPNs**
- **Developing common measures**
- **Harnessing technology – Virtual Senior Center, Tomorrow's HealthCare™**

TOMORROW'S HEALTHCARE™

- **GOAL:** to achieve high performance among all units of an organization by working collaboratively towards collective goals
- **VISION:** successful, high-performing organizations require leaders with a vision that is communicated and actualized widely in an environment of continual, cascading learning

Alignment

Knowledge Network



ADVOCATE

- **MLTSS – Increasing community-based living options for seniors, disabled individuals**
- **HPV – Boosting uptake of a cancer-preventing vaccine**
- **Behavioral health – Integrating into primary care, strengthening prevention and treatment for adolescents**



THANK YOU



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