School of Nursing THE GEORGE WASHINGTON UNIVERSITY **The New Medical Workforce** Presented at: The Health Industry Forum, Robert Wood Johnson Foundation Princeton, N.J. Joyce Pulcini, PhD, PNP-BC, FAAN Professor George Washington University School of Nursing Washington, DC

Goals

- Discuss the increased demand for primary care services and other workforce issues to improve the supply of primary care providers who are not physicians
- Discuss issues around scope of practice and regulatory practices that limit optimal use of these providers
- Examine innovative models to provide primary care

PRIMARY CARE IOM, 1996

Primary Care is the provision of INTEGRATED, ACCESSIBLE health care services by clinicians who are ACCOUNTABLE for addressing a large majority of personal health care needs, developing a SUSTAINED PARTNERSHIP with patients, and practicing in the context of FAMILY and COMMUNITY.

Who is Providing Primary Care? (Pohl, 2013)						
Total (2013 data)	Percent primary care by selected clinicians*	# Practicing primary care				
Physicians (878,194) Federation of State Medical Boards Data	33%	208,807 (2010) 289,804 (2013)				
NPs 180,233 Kaiser Foundation: http://kff.org/other/state-indicator/total-nurse- practitioners/	52% - 66% (AHRQ-AANP)	55,625 (2010) 93,721-108,000 (2013)				
PAs 86,500 AAPAs Vital Statistics 2012 National Commission on Certification of Physician Assistants	43.4%	30,402 (2010) 37,541 (2013)				
Total 1,144,927 *(AHRO (2012), Primary care workforce facts and st	ats #2.)	294,834 (2010) 421,070 + (2013)				
*(AHRQ (2012). Primary care workforce facts and stats #2.) http://www.ahro.gov/research/findings/factsheets/primary/pcwork2/index.html						

Geo- Jraphy	NP	PA	Family physicians	Gen Internal Med	General Peds	US Population
Jrban	72.2%	75.1%	77.5%	89.8%	91.2%	80%
₋arge Rural	11.0%	11.7%	11.1%	6.7%	6.2%	10%
Small Rural	7.7%	6.9%	7.2%	2.4%	1.8%	5%
Remote Rural/ ⁻ rontier	9.1%	6.3%	4.2%	1.1%	0.8%	5%







Workforce Projections for Pharmacists

Service Type	No. Pharmacists Employed in 2001	No Pharmacists Needed in 2020
Order Fulfillment	136,400	100,000
Primary Services	30,000	165,000
Secondary and tertiary services	18,000	130,000
Indirect and Other	12,300	22,000
Total	196,700	417,000

Johnson, T. (2008). Pharmacist work force in 2020: Implications of requiring residency training for practice. *Am. Journal Health System Pharm,* 65, 166-170 (p. 167.)

The Problem

- Medical school graduates are not choosing primary care specialties to an increased degree.
- The ACA has improved access to care for many Americans thus more primary care is needed.

What is the alternative?

This is where expanded scope of practice for nurses and other health professions comes in.



Four Key Messages

#1. Nurses should be able to practice to the full extent of their education and training

#2. Nurses should achieve higher levels of education and training through an improved education system that promotes seamless academic progression

#3. Nurses should be full partners with physicians and others in redesigning U.S. health care

#4. Effective workforce planning and policy-making require better data collection and an information infrastructure





Changes in Healthcare Professions' Scope of Practice: Legislative Considerations (NCSBN, ASWB, FSBPT, FSMB, NABP, NBCOT, 2006)

- Professional scopes of practice have evolved
- Overlap among scopes of practice is common.

"Overlap among professions is necessary. No one profession actually owns a skill or activity in and of itself. One activity does not define a profession, but it is the entire scope of activities within the practice that makes any particular profession unique. Simply because a skill or activity is within one profession's skill set does not mean another profession cannot and should not include it in its own scope of practice" (p. 9).

Critical factors in decision-making process for regulatory boards regarding scopes of practice

- Historical basis for the profession, especially the evolution of the profession advocating a scope of practice change
- Relationship of education and training of practitioners to scope of practice
- Evidence related to how the new or revised scope of practice benefits the public
- The capacity of the regulatory agency involved to effectively manage modifications to scope of practice changes.

"Overlapping scopes of practice are a reality in a rapidly changing healthcare environment. The criteria related to who is qualified to perform functions safely without risk of harm to the public are the only justifiable conditions for defining scopes of practice." (p. 17)

The Problem

- Even if all NPs and PAs were allowed to practice independently, there would still not be enough primary care providers to go around.
- No major problems have been reported in the states that allow independent practice so what is the problem?

What are the market forces at play?

- New models for primary care practice are evolving along with expansion in scope of practice for health professionals.
- · How can we foster innovation in the market?

Policy Perspectives: Competition Advocacy and the Regulation of Advanced Practice Nurses, FTC, March 2014.

Potential harms from APRN Physician supervision requirements:

- Exacerbate well documented provider shortages
- Increase health care costs and prices
- Constrain innovation in health care delivery models
- Mandated collaboration agreements are not needed to achieve the benefits of Physician /APRN coordination of care
- Competition Advocacy Comments issued for Massachusetts, Connecticut, West Virginia, Louisiana, Kentucky, Texas, and Florida.

"...rigid 'collaborative practice agreement' requirements may be inconsistent with a truly collaborative and team-based approach to health care. Such requirements can impede collaborative care rather than foster it, because they limit what health care professionals and providers can do to adapt to varied health care demands and constrain provider innovation in team-based care." (FTC, 2014, p.20)

Disruptive Innovations: New Models of Care

Retail Clinics Nurse Managed Clinics Use of traditional professionals in a new way

- PharmD's as part of the primary care team
- OTD/PTDs with increased responsibility for care within the health care team
- Community Health Workers as team members
- Use of RNs in Primary care to provide care coordination, work more closely with PCPs and in new team configurations, group visits etc.

Is patient engagement a disruptive Innovation??

Conclusions

- As the ACA is fully implemented the need will increase for primary care providers
- New and existing models are needed to meet these needs
- Team care will be a key component of these models but will work best if each professional on the team is able to work to the top of their license.
- "Independent" practice does not preclude collaboration but instead is enhanced by it.
- Patient/family centered care as well as patient engagement will lead to highly knowledgeable and involved consumers who will advocate for the care that best meets their needs.



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