

# Oregon's Health Reform Efforts: Costs, Care, Coordination

### The 20<sup>th</sup> Princeton Conference State Efforts to Control Total Health Care Costs May 23, 2013

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### Medicare & Medicaid Spending





# **Traditional budget balancing**



- Cut people from care
- Cut provider rates
- Cut services



## **The Fourth Path**

### Change how care is delivered to:

- Reduce waste
- Improve health
- Create more local accountability
- Align financial incentives
- Create fiscal sustainability





### Oregon chose a new way

- Governor's vision
- Robust public process
- Bi-partisan support
  - 2011, HB 3650 (House Vote 59-1)
  - 2012, SB 1580 (House Vote 53-7)
- Federal waiver approved \$1.9B
- 15 new CCOs certified and launched

# **Changing health care delivery**



Benefits and services are integrated and coordinated One global budget that grows at a fixed rate Metrics: standards for safe and effective care
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Local accountability for health and budget

### Local flexibility

### **Coordinated Care Organizations**



A local network of all types of health care providers working together to deliver care for Oregon Health Plan clients.

Care is coordinated at every point – from where services are delivered to how the bills are paid.

15 CCOs now up and running, accounting for 90+% of Medicaid population

### **Federal Framework**



- Waiver effective July 5, 2012
- Establishment of CCO's as Oregon's Medicaid delivery system in order to improve health, improve healthcare, and lower per capita costs
- Flexibility to use federal funds for improving health.
- Federal investment:
  - \$1.9 billion over five years

# **Oregon's Accountabilities**



- Savings:
  - 2% reduction in per capita Medicaid trend
  - Baseline is calendar year 2011 Oregon spend
  - Trend 5.4% as calculated by OMB for President's Budget
  - State to achieve 4.4% by end of year 2 and 3.4% there after.
  - No reductions to benefits and eligibility in order to meet targets
  - Financial penalties for not meeting targets
- Quality:
  - Strong criteria
  - Financial incentives (sticks and carrots) at CCO level
- Transparency and workforce investments

#### PERFORMANCE METRICS Preliminary Quarterly Data

#### **Quality Data**

CATEGORIES	OREGON PRE-CCO BASELINE**	BENCHMARK	OCT-DEC 2012 Preliminary data*
Prevention Quality Indicators (per 100,000 member years)			
PQI 01: Diabetes Short-Term Complication Admission Rate	192.9	62.7	254.1
PQI 05: Chronic Obstructive Pulmonary Disease Admission Rate	454.6	559.0	322.5
PQI 08: Congestive Heart Failure Admission Rate	336.9	380.7	248.2
PQI 15: Adult Asthma Admission Rate	53.4	63.4	64.5
Ambulatory Care (per 1,000 member months)			
Outpatient Utilization	364.2	439.0	310.5
Emergency Department Utilization	61.0	44.4	50.8

\* Based on encounter data received and processed through 4/12/13. No incurred but not reported (IBNR) claims have been assessed. These data will fluctuate and should be considered preliminary.

\*\* Oregon baseline measures are state-wide values from calendar year (CY) 2011 and are based upon predecessor Managed Care Organization (MCO)s.

+ Data will be available in the next quarterly report

### PRELIMINARY FINANCIAL DATA Quarterly Data

#### **UTILIZATION DATA**

CATEGORIES	OREGON PRE-CCO BASELINE**	BENCHMARK	OCT-DEC 2012 PRELIMINARY DATA*
UTILIZATION DATA (ANNUALIZED / 1000 MEMBERS)			
Inpatient - Medical /Surgical Patient Days	252.6	In Development	218.3
Inpatient - Maternity Patient Days	73.8	In Development	60.0
Inpatient - Newborn Patient Days	88.8	In Development	66.7
Inpatient - Mental Health Patient Days	55.7	In Development	53.9
Outpatient - Primary Care Medical Visits (Includes Immun/Inject)	2,800.3	In Development	2,927.5
Outpatient - Specialty Care Visits	3,917.8	In Development	3,514.3
Outpatient - Mental Health Visits	912.6	In Development	953.2
Outpatient - Dental Visits (Preventive)	532.9	In Development	Data Pending
Outpatient - Emergency Department Visits	-	-	-
Outpatient - Pharmacy Prescriptions Filled	9,297.7	In Development	7,947.3
Outpatient - Labs and Radiology (Service Units)	4,739.3	In Development	4,300.0
Outpatient - Freestanding Ambulatory Surgical Center Procedures	24.6	In Development	20.1

 Includes claim data received and processed through 4/26/13. At this point, there is no data on services that have happened, but have yet to be recorded or invoiced. This initial dashboard is also incomplete due to lags in submitting data to OHA.

As a result, this data is very preliminary. The values will be recalculated and reported as additional data are made available.

This is the first step in collecting and sharing data, and future dashboards will be updated when more complete data is submitted.

\*\* Oregon baseline measures are statewide values from CY 2011 and are based upon predecessor managed care organization (MCOs).

#### PERFORMANCE METRICS **CCO** Baselines Patient-centered primary care home enrollment State Benchmark 100% Percentage of patients who were enrolled in a recognized patient-centered 2012 State Baseline 51.7% primary care home. (CCO Incentive Measure) Data source: CCO self-report Benchmark source: Metrics and Scoring Committee consensus 100 100% 90 80 70 60 51.7% 50 40 30 20 10 39.8% 47.3% 3.7% 16.0% 50.3% 86.1% 45.2% 73.9% 94.4% 80.2% 18.0% 45.7% 67.0% 38.7% when the mention All an on the second a support of the second Ser. Of Street Case Campo Patter aur on IN HORE HORE THE THE THE Starship Committee Oregon Health System Transformation 29 May 2013

### PERFORMANCE METRICS

CCO Baselines

#### Ambulatory care: Emergency State Benchmark 44.4/1,000 member months department utilization 2011 State Baseline 61.0/1,000 member months Rate of patient visits to an emergency department. (A lower score is better.) (CCO Incentive Measure) Data source: Administrative (billing) claims Benchmark source: 2011 National Medicaid 90th percentile 100 90 80 70 61.0 60 50 44.4 40 30 20 10 56.9 58.2 58.2 55.5 59.7 65.7 57.4 64.6 58.1 61.6 57.2 86.4 55.4 77.7 Visits per Source Least a Least the set of t 1,000 mm arounder are care cont 2011 baselines are pre-CCO and are based on data from the predecessor care organization. 30 **Oregon Health System Transformation** May 2013

# How we move forward – Health Reform 2.0



- Changing care model to bend the cost curve
- Align purchasing of care model- begin with Oregon Health Plan – extend to other state purchasing and align with private sector purchasing

### **Lessons Learned**



- Governor's leadership vision vs. process
  - "If not this... then what?"
- Overall transparency in public process
- Statewide engagement/inclusion
- Competency of Oregon Health Authority
- Business community support
- Bipartisan support
  - 2011, HB 3650 (House Vote 59-1)
  - 2012, SB 1580 (House Vote 53-7)



# To learn more....

# www.health.oregon.gov