

Lahey Transformative Research and Innovation (TRI) Initiative

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Project Description:

This evaluation studies the implementation and effectiveness of an intensive case management program for high utilizers of emergency department services with substance use disorder and/or mental health treatment needs. Brandeis will (a) conduct a process evaluation of the CHART Initiative to fully understand and document the intervention, including variations by sites; (b) gather input from key healthcare system stakeholders to learn about system barriers and facilitators for adoption and sustainability; and (c) conduct a quantitative outcomes analysis of the CHART Initiative, using a pre/post comparison design to determine if the CHART model successfully reduced use of, and costs related to, acute treatment services.